SCHEDULE OF MARKET SUPPORT SERVICE ("MSS") CHARGES FOR CONTESTABLE CONSUMERS WITH ADVANCED METERING INFRASTRUCTURE ("AMI") ELECTRICITY METER

TABLE 1: RECURRING MSS CHARGES (Effective from 1 Apr 2026)

			Before GST			Inclusive of 9% GST		
Service	**Description of Service**	**Unit**	**Buying from a Retailer[1]**	**Buying from the Wholesale Electricity Market through SPS**	**Direct Market Consumer (i.e. Buying directly from the Wholesale Electricity Market)**	**Buying from a Retailer[1]**	**Buying from the Wholesale Electricity Market through SPS**	**Direct Market Consumer (i.e. Buying directly from the Wholesale Electricity Market)**
Meter Reading and Data Management	Unit-based charge (based on the number of meter IDs read per account by MSSL for each billing period) to cover meter reading, and meter data validation and estimation. In the event of change in the number of meters or electricity supplier within the billing period, this charge will be prorated to reflect the weighted average number of meters within the billing period.	per meter	$2.18			$2.3762		
Market Development and Systems Charge	Usage-based charge applied to the gross electricity usage (inclusive of transmission losses) to cover retail market system related costs as well as for market development initiatives.	per kWh	$0.001900			$0.002071		
Retail Settlement Uplift	Usage-based charge applied to the total usage of electricity (inclusive of transmission losses) for each billing period to cover working capital charge, EMC fees and PSO fees. [Retailer consumers on Interval Metering will not need to pay RSU] Working capital charge is applicable to Retailers for their consumers on Load Profiling. EMC and PSO fees will be billed by EMC to Direct Market Consumers and Retailers for their consumers on Interval Metering.	per kWh	$0.001471 (For consumers on Load Profiling)	$0.001471	NA	$0.00160339 (For consumers on Load Profiling)	$0.00160339	NA

The figures may not reflect the full GST effect due to rounding.

[1] The recurring MSS charges will be billed by SP Services to the respective retailer. Retailers may/may not pass on these charges to their customers depending on the commercial arrangements made with their respective customers.

SCHEDULE OF MARKET SUPPORT SERVICE ("MSS") CHARGES FOR CONTESTABLE CONSUMERS WITH ADVANCED METERING INFRASTRUCTURE ("AMI") ELECTRICITY METER

TABLE 2: NON-RECURRING MSS CHARGES (Effective from 1 Apr 2026)

Service	Description of Service	Charges (Before GST)	Charges (Inclusive of 9% GST)	Unit
EBT - Supply of Historical Consumption Data	Applied when there is a request made to retrieve historical consumption data.	$40	$43.60	per account per request for 12 months' consumption data
EBT – Account Closure	Applied when there is a request to close the account and any subsequent changes to the account closure request.	$10	$10.90	per account per request
Confirmation of Balance	Applied when there is a request to confirm balance.	$4.59	$5.00	per request
Request for Statement of Account	Applied when there is a request for a monthly statement of account.	$4.59	$5.00	per monthly statement
Search Fee (Copy of Bill)	Applied when there is a request made to ask for a copy of the bill.	$4.59	$5.00	per copy
Reconnection Charge	Applied when there is a reconnection of supply.	Subject to quotation	Subject to quotation	per reconnection
Meter Installation Fees	Applied to per AMI meter installation applicable to C & I and residential consumers.	$40	$43.60	per meter installation
Ad-hoc Meter Reading Fees	Applied when there is a request to read meter for purpose of switching to contestability, applicable to residential consumers on Load Profile.	$20	$21.80	per meter read
Special Read Request	Applied when there is a Special Read Request for Retailer or MSSL residential consumers on Load Profile.	$20	$21.80	per meter read

The figures may not reflect the full GST effect due to rounding.